



HOVETON HALL GARDENS

Garden Opening 2021 – updated March 2021

Due to the ongoing nature of the Covid-19 pandemic your visit to the gardens will be slightly different and we just wanted to let you know what we are doing to ensure we keep you and our staff as safe as possible. Please see below for all the details you need to ensure you enjoy your visit as safely as possible.

Social distancing

All visitors to Hoveton Hall Gardens must follow the current social distancing guidelines and follow any specific instructions upon arrival to the gardens. We are providing hand sanitiser at the entrance kiosk but please feel free to bring your own if you wish. You are welcome to wear masks/ face coverings or gloves if you wish to do so. Face masks must be worn inside when using the toilet facilities unless you are exempt.

Please remember if you have any of the symptoms associated with Covid-19 you must not visit the gardens and must follow the guidelines as issued by the government

<https://www.gov.uk/coronavirus>

Opening Times

The gardens will be open as normal from 10.30am to 5pm, last entry will be at 4pm.

Tickets

- ◇ You can now buy tickets online in advance of your visit, please ensure you have a copy of your receipt so we can check you in upon arrival. We are also continuing to accept entrance on the gate as long as our numbers for social distancing allow. Please note we are only accepting card payments at the moment and all transactions where possible should be contactless. You will not be issued with any physical tickets upon arrival.
- ◇ We will have a limit on the number of visitors allowed into the gardens each day to ensure social distancing guidelines can be followed. Once the limit has been reached, we reserve the right to close the gardens to new visitors. If this occurs a closed sign will be located at the entrance to the gardens.
- ◇ Current gift vouchers will be excepted as normal.

Toilets

Our toilets will be open as normal. Please do follow social distancing guidelines and wear masks upon entering. We are asking all visitors to sanitise their hands upon entering as well as leaving please.

Parking

Please be considerate when parking your car in our car park and leave at least a 2-metre gap between other cars.

Café

The café will be open, albeit with a reduced menu. Food purchased from the café up to the 12th April can only be consumed off the premises or whilst walking around the gardens. Please dispose of your rubbish in the bins provided.

From the 12th April food will continue to be available to purchase as a take-out service. It can however be eaten in the picnic area on the reduced number of tables and benches provided which will be cleaned and sanitised regularly. All food and drink will be served in disposable containers/packaging, please dispose of this yourself in the bins provided.

Food and drink are not allowed to be taken into the gardens from the 12th April.

Other information

- ◇ Paper copies of our garden map are available to pick up onsite, but you can download a copy of the map from our website if you prefer.
- ◇ The children's nature trail pack is also available to pick up onsite, but the stamp trail is no longer available.
- ◇ We reserve the right to close off areas of the gardens we deem unsafe for visitors.
- ◇ Please respect all staff onsite by observing the social distancing rules. Please treat all staff with respect.